

**ANALISIS MANAJEMEN PELATIHAN KESELAMATAN PASIEN DI
RUMAH SAKIT TINGKAT III BRAWIJAYA SURABAYA
TAHUN 2019**

ABSTRAK

Pelatihan keselamatan pasien merupakan program pelatihan wajib yang diselenggarakan oleh Instalasi Pendidikan RS Tingkat III Brawijaya. Penelitian ini bertujuan untuk mengetahui manajemen pelatihan keselamatan pasien di RS Tingkat III Brawijaya tahun 2018. Analisis manajemen pelatihan diteliti berdasar pada siklus penyelenggaraan pelatihan yaitu tahap identifikasi kebutuhan pelatihan, tahap perencanaan dan perancangan pelatihan, tahap pengembangan materi pelatihan, tahap pelaksanaan pelatihan dan tahap evaluasi pelatihan.

Penelitian ini dilakukan di Rumah Sakit Tingkat III Brawijaya pada bulan Mei- Agustus 2019 dengan menggunakan metode penelitian deskriptif kualitatif. Subyek penelitian ini adalah Kepala Bagian dan Kepala Instalasi di RS Tingkat III Brawijaya yang berjumlah 11 orang. Teknik pengumpulan data yang digunakan adalah wawancara, telaah dokumen dan observasi. Data yang diperoleh dianalisis secara deskriptif. Pemeriksaan keabsahan data dilakukan dengan triangulasi sumber dan metode.

Hasil penelitian ini menunjukkan bahwa manajemen pelatihan keselamatan pasien belum berjalan secara optimal berdasarkan siklus penyelenggaraan pelatihan. Dapat disimpulkan bahwa manajemen pelatihan yang diterapkan RS Tingkat III Brawijaya masih belum optimal pada identifikasi kebutuhan pelatihan yaitu belum menerapkan konsep TNA (Training Need Analysis), belum menyediakan pedoman pelatihan, penyusunan modul pelatihan belum lengkap, dan belum dilakukannya evaluasi pelatihan.

Kata Kunci : Manajemen Pelatihan, Siklus Pelatihan, Keselamatan Pasien

**ANALYSIS OF MANAGEMENT PATIENT SAFETY TRAINING IN
BRAWIJAYA HOSPITAL LEVEL III
2019**

ABSTRACT

Patient safety training is a mandatory training program organized by Brawijaya Hospital Level III. This study aims to determine the management of patient safety training in Brawijaya Hospital Level III in 2018. The analysis of training management was investigated based on the training implementation cycle, the identification of training needs, the planning and design of training, the training material development stage, the training implementation stage and the training evaluation phase. where each stage has its own component.

This research was conducted at Brawijaya Hospital Level III in May - August 2019 using descriptive qualitative research methods. The subjects of this study were the Head of Section and the Head of Installation in Level III Brawijaya Hospital, amounting to 11 people. Data collection techniques used were interviews, document review and observation. The data obtained were analyzed descriptively. Checking the validity of the data is done by triangulating sources.

The results of this study indicate that the management of patient safety training has not run optimally based on the training cycle. It can be concluded that the management of training implemented by Level III Brawijaya Hospital is still not optimal in identifying training needs, namely not implementing the TNA (Training Need Analysis) concept, not providing training guidelines, preparing training modules not yet complete, and training evaluations have not been conducted.

Keywords: Training Management, Training Cycle, Patient Safety